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A better model for trainees

LET'S TALK TRAINING

■ Karen Sterrett

Only half of the 200,000 Australians who start an apprenticeship or traineeship each year complete their training, a rate that has been alarming governments for years.

A new model has been launched that aims to improve apprenticeship commencement and completion rates, and enhance the customer experience.

Chamber of Commerce and Industry of WA last month said it would deliver Australian Apprenticeship Support Network services through the new national chamber movement, Apprenticeship Support Australia.

Workforce Solutions general manager Nathan Bentley said ASA would help apprentices and trainees reach new levels of success.

"We will now provide all our clients with access to mentoring and coaching tools and resources and ongoing support to ensure more Australians complete their training," he said.

CCIWA has been providing pastoral care and support to employers, apprentices and trainees over the past two years through CCI Mentoring



Karen Sterrett. Picture: CCI Apprenticeship Solutions

Solutions.

The CCI mentors reached about 10,500 apprentices across WA. Completion rates among apprentices that received mentoring increased to 68 per cent, 9 percentage points higher than the WA average.

A new online career guidance hub called Skillsroad.com.au is an additional service offered under Apprenticeship Support Australia.

Skillsroad has resources, tips, information and advice to help jobseekers, employers, teachers and parents find the career that best suits them.

ASA will continue to provide clients with the same local service as CCI Apprenticeship Solutions.

For more information on apprenticeships, traineeships and training options in your business and community, call 0429 106 785.

■ Karen Sterrett is a Kimberley-based workplace training adviser with CCI Apprenticeship Solutions, a Statewide Australian Apprenticeship Centre.